

LEGAL & METROLOGY

No.	Area	Recommendation
391.	Registration and renewal under the Weights and Measures Act	Publish information about the procedure and a comprehensive list of documents required on the Department's web site
392.		Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application
393.		Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online
394.		Ensure that the system allows user to download the final signed approval certificate from the online portal.
395.		Allow third parties to easily verify the approval certificates in the public domain of at least past two years