

FOREST DEPARTMENT

No.	Area	Recommendation
105.	Inspection by Appropriate Authority for felling trees (prior to commencement of construction activities)	Publish a well-defined inspection procedure and checklist on department's web site.
106.		Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment.
107.		Mandate online submission of inspection report within 24 hours to the Department.
108.		Allow establishments to view and download submitted inspection reports of at least past two years.
109		Design and implement a system for computerized allocation of inspectors.
110.		Mandate that the same inspector will not inspect the same establishment twice consecutively.
224.	Construction Permit Enablers	Publish detailed information on applicable replanting requirements for plots with varying tree populations online
235.	NOC for tree felling and tree transit from Tree Authority/ Appropriate Authority	Publish information about the procedure and a comprehensive list of documents required on the Department's web site.
236.	(prior to commencement of construction activities)	Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application.

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No.	Area	Recommendation
237.	NOC for tree felling and tree transit from Tree Authority/ Appropriate Authority (prior to commencement of construction activities)	Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification
238.		Ensure that the system allows users to download the final signed approval certificate from the online portal
239.		Allow third parties to easily verify approval certificates in the public domain of at least past two years in the public domain
240.	Tree Transit permission	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site
241.		Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application
242.		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification
243.		Ensure that the system allows users to download the final signed approval certificate from the online portal.
244.		Allow third parties to easily verify approval certificates in the public domain of at least past two years