

# FDA DEPARTMENT

No.	Area	Recommendation
369	Retail / Bulk Drug License (Pharmacy) and renewal thereof	Publish information about the procedure and a comprehensive list of documents required on the web site
370		Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application
371		Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online
372		Ensure that the system allows user to download the final signed approval certificate from the online portal
373	Drug license for setting up a pharmacy in State (By State Drugs Standard Control Organization)	Publish information about the procedure and a comprehensive list of documents required on the web site
374		Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application
375		Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online
376		Ensure that the system allows user to download the final signed approval certificate from the online portal

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No.	Area	Recommendation
377	Wholesale drug license	Publish information about the procedure and a comprehensive list of documents required on the web site
378		Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application
379		Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online
380		Ensure that the system allows user to download the final signed approval certificate from the online portal
381	Granting and renewal of Drug Manufacturing License	Publish information about the procedure and a comprehensive list of documents required on the web site
382		Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application
383		Design and implement a system that allows online application submission, payment, tracking and monitoring without the need for a physical touch point for document submission and verification and mandate that all applications are submitted online
384		Ensure that the system allows user to download the final signed approval certificate from the online portal