Business Reforms Action Plan, 2017- Proposed reforms

S.No.	Area number	Area	Recommendation	Department
			1. **Labour Regulation-Enablers**	
1.		Labour Regulation-Enablers	**Mandate that applications under all Labour Acts related to registrations and renewals are submitted online and eliminate the physical process of application submission, processing and payments in entirety**	Labour
2.			**Undertake necessary amendment to increase the threshold to 300 workers to allow retrenchment of employees without seeking prior permission of the Government**	Labour
3.			**Raise the threshold on number of employees from 20 to 50 for applicability of the Contract Labour Act, 1970**	Labour
4.			**Undertake necessary amendments for allowing women to work in night shifts in certain establishments**	Labour
5.			**Undertake necessary amendments to allow 50 hours of overtime work in a month**	Labour
6.			Mandate filing of single integrated return **and applicable payments** through online system under all Labour Laws	Labour
7.			Introduce a provision for self-certification/third party certification of boilers **and ensure that majority of establishments use this provision**	Factories and Boilers
8.			Introduce a provision for issuing Factory License and all subsequent renewals with validity of 10 years or more	Factories and Boilers
9.			**Eliminate the requirement of inspection under the respective Shops and Establishment Act and ensure that the registration is granted within one day from the date of application**	Labour
10.	a	Registration and grant of license under The Factories Act, 1948	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Factories and Boilers
	b		Define clear timelines mandated through legislation for approval of complete application	Factories and Boilers
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical	Factories and Boilers

S.No.	Area number	Area	Recommendation	Department
			touch point for document submission and verification	
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Factories and Boilers
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Factories and Boilers
11.	a	Approval of plan and permission to construct/extend/or take into use any building as a factory under the Factories Act, 1948	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Factories and Boilers
	b		Define clear timelines mandated through legislation for approval of complete application	Factories and Boilers
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Factories and Boilers
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Factories and Boilers
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Factories and Boilers
12.	a	License under The Indian Boilers Act, 1923	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Factories and Boilers
	b		Define clear timelines mandated through legislation for approval of complete application	Factories and Boilers
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Factories and Boilers
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Factories and Boilers
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Factories and Boilers
13.	a	License for contractors under provision of The Contracts Labour (Regulation and Abolition)	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Labour
	b		Define clear timelines mandated through legislation for approval of complete application	Department of Labour

S.No.	Area number	Area	Recommendation	Department
	c	Act, 1970	Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Labour
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Labour
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Labour
14.	a	Registration under The Shops and Establishment Act	Eliminate the requirement of inspection under the respective Shops and Establishment Act and ensure that the registration is granted within one day from the date of application	Department of Labour
	b		Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Labour
	c		Define clear timelines mandated through legislation for approval of complete application	Department of Labour
	d		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Labour
	e		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Labour
	f		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Labour
15.	a	Registration of principal employer's establishment under provision of The Contracts Labour (Regulation and Abolition) Act, 1970	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Labour
	b		Define clear timelines mandated through legislation for approval of complete application	Department of Labour
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Labour
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Labour
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Labour

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16.	a	Registration under The Building and Other Construction Workers (Regulation of Employment and Conditions of Service) Act, 1996	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Labour
	b		Define clear timelines mandated through legislation for approval of complete application	Department of Labour
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Labour
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Labour
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Labour
17.	a	Renewal of license under The Factories Act, 1948	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Factories and Boilers
	b		Define clear timelines mandated through legislation for approval of complete application	Factories and Boilers
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Factories and Boilers
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Factories and Boilers
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Factories and Boilers
18.	a	Renewal of license under The Indian Boilers Act, 1923	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Factories and Boilers
	b		Define clear timelines mandated through legislation for approval of complete application	Factories and Boilers
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Factories and Boilers
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Factories and Boilers

S.No.	Area number	Area	Recommendation	Department
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Factories and Boilers
19.	a	Renewal of license for contractors under provision of The Contracts Labour (Regulation and Abolition) Act, 1970	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Labour
	b		Define clear timelines mandated through legislation for approval of complete application	Department of Labour
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Labour
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Labour
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Labour
20.	a	Renewal under The Shops and Establishment Act	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Labour
	b		Define clear timelines mandated through legislation for approval of complete application	Department of Labour
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Labour
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Labour
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Labour
21.	a	Registration certificate of Establishment Inter State Migrant Workmen(RE&CS)Act,1979 (License of Contractor	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Labour
	b		Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Department of Labour

S.No.	Area number	Area	Recommendation	Department
	c	Establishment)	Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Labour
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Labour
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Labour
22.	a	Registration under Motor Transport Worker Act, 1961	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Labour
	b		Define clear timelines mandated through legislation for approval of complete application	Department of Labour
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Labour
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Labour
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Labour
23.	a	Renewal of Registration under Motor Transport Worker Act, 1961	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Labour
	b		Define clear timelines mandated through legislation for approval of complete application	Department of Labour
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Labour
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Labour

S.No.	Area number	Area	Recommendation	Department
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Labour
24.	a	Boilers Manufacture Certificate	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Boilers
	b		Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Boilers
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Boilers
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Boilers
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Boilers
25.	a	Boiler Erection Certificate	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Factories and Boilers
	b		Define clear timelines mandated through legislation for approval of complete application	Factories and Boilers
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Factories and Boilers
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Factories and Boilers
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Factories and Boilers
26.	a	Renewal of Boiler Erection Certificate	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Factories and Boilers
	b		Define clear timelines mandated through legislation for approval of complete application	Factories and Boilers
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Factories and Boilers

S.No.	Area number	Area	Recommendation	Department
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Factories and Boilers
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Factories and Boilers
2. Contract enforcement				
27.		Commercial Dispute Resolution Enablers	Establish a specialized division/bench under the High Court to hear commercial disputes	High Court
28.			Establish specialized courts at the district court level to resolve commercial disputes	High Court
29.			Ensure at least 90% of the vacancies in District courts/Commercial courts been filled up	High Court
30.			Ensure that the time standards for commercial disputes are adhered for the following key court events: i. First hearing; ii. Filing of the statement of defense; iii. Completion of the evidence period; iv. Filing of testimony by expert; and v. Submission of the final judgment	High Court
31.			Limit the maximum number of adjournments that can be granted in a commercial disputes	High Court
32.			Limit the adjournments to unforeseen and exceptional circumstances	High Court
33.			Merge payment of court fees and process fees into a single transaction/procedure	High Court
34.			Publish model **commercial** contract templates **in public domain in downloadable and editable format along with instructions to use them**	High Court
35.		Paper-less Courts	Design and implement a system to allow for e-filing for commercial disputes in Commercial courts	High Court
36.			Design and implement a system to allow for e-summons for commercial disputes in Commercial courts	High Court

S.No.	Area number	Area	Recommendation	Department
37.			Design and implement a system to allow for publishing e-cause lists for commercial disputes in Commercial courts	High Court
38.			Design and implement a system to allow for e-payments for court fees and process fees for Commercial disputes in Commercial courts	High Court
39.			Design and implement a system to allow for issuing digitally signed court orders in Commercial courts	High Court
3. **Registering property**				
40.		Property Registration - Enablers	Digitize land transaction deeds of last 10 years at all sub-registrar's office and make it available on an online system	Registration & Stamps
41.			**Digitize land records at all sub-registrar's office and make updated land records available online in public domain**	Registration & Stamps
42.			Digitize land records of last 10 years at all land records offices and make it available on an online system	Registration & Stamps
43.			Digitize Property tax payment records of last 10 years with a functionality to view balance payments at all local municipality offices and make it available on an online system	Registration & Stamps
44.			Digitize cadastral maps of urban areas in the state	Registration & Stamps
45.			Digitize cadastral maps of all rural areas in the state	Registration & Stamps
46.			Integrate last 10 years data at all sub-registrar’s offices, all land records offices and all local municipality offices with the cadastral maps to facilitate property wise mapping of transactions	Registration & Stamps
47.			**Ensure that statistics of land disputes is maintained in each Registrar Office and Land Revenue Department and available on the website**	Registration & Stamps
48.			**Integrate registry offices with PAN and Aadhar data to create a State level database to verify the accuracy of documents**	Registration & Stamps
49.			**Integrate last 10 years land record databases with mortgage databases to provide a picture of financial encumbrances on a property**	Registration & Stamps

S.No.	Area number	Area	Recommendation	Department
50.			**Integrate land record databases with Judicial databases (Revenue and Civil) to provide complete picture of current land disputes**	Registration & Stamps
51.			Integrate the mutation process with the registration process and allow intimation of mutation as soon as deed is registered	Registration & Stamps
52.		Property Registration-Online systems	**Publish** information on the procedure and a comprehensive list of all documents that need to be provided for property registration are available on the web site	Registration & Stamps
53.			**Provide** model deed templates for **sale, gift, lease, mortgage, rent in downloadable and editable format along with instructions to use them**	Registration & Stamps
54.			Design and implement a system that allows online application and payment for document submission and verification	
55.			The online system should have the facility of Auto calculation of the applicable fee and stamp duty as per the valuation of the proper	Registration & Stamps
56.			The online system should have the facility of auto generation of appointment on making the required payment online (date and time) at respective SRO office	Registration & Stamps
57.			The registration of the transaction deed to be provided to related parties within one day from the date of appointment	Registration & Stamps
58.			Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Registration & Stamps
59.			Ensure that the system allows users to download the final signed approval certificate from the online portal.	Registration & Stamps
60.			Define clear timelines mandated through legislation for document registration and mutation of land	Registration & Stamps
61.			Allow third parties to easily verify approval certificates in the public domain	Registration & Stamps
4. Inspection enablers				
62.		Inspection reform enablers	Institutionalize a Central Inspection Agency responsible for undertaking compliance inspections of concerned departments	Labour, Factories and Boilers, State Pollution Control Board, Urban

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				Development, Fire
63.			Design and develop an online inspection system for scheduling of inspections under Central Inspection Agency	Labour, Factories and Boilers, State Pollution Control Board, Urban Development, Fire
64.			Ensure that the selection of establishments for inspection are done using computerized risk assessment and automated allocation of inspectors under Central Inspection Agency	Labour, Factories and Boilers, State Pollution Control Board, Urban Development, Fire
65.			Differentiate compliance inspection requirements based on risk profile (such as High, Medium and Low risk) of industries under all labour laws	Department of Labour
66.			Exempt low risk industries with a history of satisfactory compliance from labour compliance inspections, or allow self-certification in lieu of conducting physical inspections under all Labour laws	Department of Labour
67.			Mandate synchronized/joint- inspection under all of the following acts: I. Inspection under The Equal Remuneration Act, 1976 II. Inspection under The Factories Act, 1948 III. Inspection under The Maternity Benefit Act, 1961 IV. Inspection under The Minimum Wages Act, 1948 V. Inspection under The Shops and Establishments Act (as applicable) VI. Inspection under The Labour Welfare Fund Act (as applicable) VII. Inspection under The Payment of Bonus Act, 1965 VIII. Inspection under The Payment of Wages Act, 1936 IX. Inspection under The Payment of Gratuity Act, 1972 X. Inspection under The Contract Labour (Regulation and Abolition) Act, 1970	Factories and Boilers
68.			Differentiate compliance inspection requirements based on industry pollution categorization such as Red, Amber(Orange), and Green under all environment/pollution laws	Labour/ State Pollution Control Board

S.No.	Area number	Area	Recommendation	Department
69.			Allow for third party certifications instead of Departmental inspections under all labour and environment/pollution laws for medium risk industries	Labour/ State Pollution Control Board
70.			Exempt Green industries with a history of satisfactory compliance from environmental compliance inspection, or allow self-certification (in lieu of conducting physical inspections)	State Pollution Control Board
71.	a	Inspection of the business premises for VAT (Value Added Tax) registration	Publish a well-defined inspection procedure and checklist on department's web site	Commercial Tax
	b		Design and implement a **computerized system** for identifying establishments **that need to be inspected based on risk assessment and publish the list of establishments to be inspected in the subsequent inspection cycle available online in public domain**	Commercial Tax
	c		Mandate online submission of inspection report within 48 hours to the Department	Commercial Tax
	d		Allow establishments to view and download submitted inspection reports **of at least past two years**	Commercial Tax
	e		Design and implement a system for computerized allocation of inspectors	Commercial Tax
72.	a	Inspection by Building Proposal Office/ relevant agency as part of obtaining construction permit	Publish a well-defined inspection procedure and checklist on department's web site	All ULBs/IDCs/Development Authorities/T&CP
	b		Design and implement a computerized system for identifying **building/area** that need to be inspected based on risk assessment and **publish the list of establishments to be inspected in the subsequent inspection cycle available online in public domain**	All ULBs/IDCs/Development Authorities/T&CP
	c		Mandate online submission of inspection report within 48 hours to the Department	All ULBs/IDCs/Development Authorities/T&CP
	d		Allow users to login to the portal and view and download submitted inspection reports on their businesses	All ULBs/IDCs/Development

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				Authorities/T&CP
	e		Design and implement a system for computerized allocation of inspectors	All ULBs/IDCs/Development Authorities/T&CP
73.	a	Inspection by Appropriate Authority for felling trees (prior to commencement of construction activities)	Publish a well-defined inspection procedure and checklist on department's web site	Tree Authority/ Forest
	b		Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment and **publish the list of establishments to be inspected in the subsequent inspection cycle available online in public domain**	Tree Authority/ Forest
	c		Mandate online submission of inspection report within 48 hours to the Department	Tree Authority/ Forest
	d		Allow users to login to the portal and view and download submitted inspection reports on their businesses	Tree Authority/ Forest
	e		Design and implement a system for computerized allocation of inspectors	Tree Authority/ Forest
	f		Mandate that the same inspector will not inspect the same establishment twice consecutively	
74.	a	Inspection by Building Proposal Office/ relevant agency as part of obtaining occupancy certificate	Publish a well-defined inspection procedure and checklist on department's web site	All ULBs/IDCs/Development Authorities/T&CP
	b		Design and implement a computerized system for identifying **building/area** that need to be inspected based on risk assessment and **publish the list of establishments to be inspected in the subsequent inspection cycle available online in public domain**	All ULBs/IDCs/Development Authorities/T&CP
	c		Mandate online submission of inspection report within 48 hours to the Department	All ULBs/IDCs/Development

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				Authorities/T&CP
	d		Allow users to login to the portal and view and download submitted inspection reports on their businesses	All ULBs/IDCs/Development Authorities/T&CP
	e		Design and implement a system for computerized allocation of inspectors	All ULBs/IDCs/Development Authorities/T&CP
75.	a	Compliance Inspections under The Equal Remuneration Act, 1976	Publish a well-defined inspection procedure and checklist on department's web site	Department of Labour
	b		Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment and **publish the list of establishments to be inspected in the subsequent inspection cycle available online in public domain**	Department of Labour
	c		Mandate online submission of inspection report within 48 hours to the Department	Department of Labour
	d		Allow users to login to the portal and view and download submitted inspection reports on their businesses	Department of Labour
	e		Design and implement a system for computerized allocation of inspectors	Department of Labour
	f		Mandate that the same inspector will not inspect the same establishment twice consecutively	Department of Labour
76.	a	Compliance Inspections under The Factories Act, 1948	Publish a well-defined inspection procedure and checklist on department's web site	Factories and Boilers
	b		Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment and **publish the list of establishments to be inspected in the subsequent inspection cycle available online in public domain**	Factories and Boilers

S.No.	Area number	Area	Recommendation	Department
	c		Mandate online submission of inspection report within 48 hours to the Department	Factories and Boilers
	d		Allow users to login to the portal and view and download submitted inspection reports on their businesses	Factories and Boilers
	e		Design and implement a system for computerized allocation of inspectors	Factories and Boilers
	f		Mandate that the same inspector will not inspect the same establishment twice consecutively	Factories and Boilers
77.	a	Compliance Inspection under The Minimum Wages Act, 1948	Publish a well-defined inspection procedure and checklist on department's web site	Department of Labour
	b		Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment and **publish the list of establishments to be inspected in the subsequent inspection cycle available online in public domain**	Department of Labour
	c		Mandate online submission of inspection report within 48 hours to the Department	Department of Labour
	d		Allow users to login to the portal and view and download submitted inspection reports on their businesses	Department of Labour
	e		Design and implement a system for computerized allocation of inspectors	Department of Labour
	f		Mandate that the same inspector will not inspect the same establishment twice consecutively	Department of Labour
78.	a	Compliance Inspection under The Shops and Establishments Act (as applicable)	Publish a well-defined inspection procedure and checklist on department's web site	Department of Labour
	b		Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment and **publish the list of establishments to be inspected in the subsequent inspection cycle available online in public domain**	Department of Labour
	c		Mandate online submission of inspection report within 48 hours to the Department	Department of Labour
	d		Allow users to login to the portal and view and download submitted inspection reports on their businesses	Department of Labour

S.No.	Area number	Area	Recommendation	Department
	e		Design and implement a system for computerized allocation of inspectors	Department of Labour
	f		Mandate that the same inspector will not inspect the same establishment twice consecutively	Department of Labour
79.	a	Compliance Inspection under The Payment of Bonus Act, 1965	Publish a well-defined inspection procedure and checklist on department's web site	Department of Labour
	b		Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment and **publish the list of establishments to be inspected in the subsequent inspection cycle available online in public domain**	Department of Labour
	c		Mandate online submission of inspection report within 48 hours to the Department	Department of Labour
	d		Allow users to login to the portal and view and download submitted inspection reports on their businesses	Department of Labour
	e		Design and implement a system for computerized allocation of inspectors	Department of Labour
	f		Mandate that the same inspector will not inspect the same establishment twice consecutively	Department of Labour
80.	a	Compliance Inspection under The Payment of Wages Act, 1936	Publish a well-defined inspection procedure and checklist on department's web site	Department of Labour
	b		Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment and **publish the list of establishments to be inspected in the subsequent inspection cycle available online in public domain**	Department of Labour
	c		Mandate online submission of inspection report within 48 hours to the Department	Department of Labour
	d		Allow users to login to the portal and view and download submitted inspection reports on their businesses	Department of Labour
	e		Design and implement a system for computerized allocation of inspectors	Department of Labour
	f		Mandate that the same inspector will not inspect the same establishment twice consecutively	Department of Labour

S.No.	Area number	Area	Recommendation	Department
81.	a	Compliance Inspection under The Payment of Gratuity Act, 1972	Publish a well-defined inspection procedure and checklist on department's web site	Department of Labour
	b		Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment and **publish the list of establishments to be inspected in the subsequent inspection cycle available online in public domain**	Department of Labour
	c		Mandate online submission of inspection report within 48 hours to the Department	Department of Labour
	d		Allow users to login to the portal and view and download submitted inspection reports on their businesses	Department of Labour
	e		Design and implement a system for computerized allocation of inspectors	Department of Labour
	f		Mandate that the same inspector will not inspect the same establishment twice consecutively	Department of Labour
82.	a	Compliance Inspection under The Contract Labour (Regulation and Abolition) Act, 1970	Publish a well-defined inspection procedure and checklist on department's web site	Department of Labour
	b		Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment and **publish the list of establishments to be inspected in the subsequent inspection cycle available online in public domain**	Department of Labour
	c		Mandate online submission of inspection report within 48 hours to the Department	Department of Labour
	d		Allow users to login to the portal and view and download submitted inspection reports on their businesses	Department of Labour
	e		Design and implement a system for computerized allocation of inspectors	Department of Labour
	f		Mandate that the same inspector will not inspect the same establishment twice consecutively	Department of Labour
83.	a	Compliance Inspection under The Water (Prevention and Control of	Publish a well-defined inspection procedure and checklist on department's web site	State Pollution Control Board

S.No.	Area number	Area	Recommendation	Department
	b	Pollution) Act, 1974	Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment and **publish the list of establishments to be inspected in the subsequent inspection cycle available online in public domain**	State Pollution Control Board
	c		Mandate online submission of inspection report within 48 hours to the Department	State Pollution Control Board
	d		Allow users to login to the portal and view and download submitted inspection reports on their businesses	State Pollution Control Board
	e		Design and implement a system for computerized allocation of inspectors	State Pollution Control Board
	f		Mandate that the same inspector will not inspect the same establishment twice consecutively	State Pollution Control Board
84.	a	Compliance Inspection under The Air (Prevention and Control of Pollution) Act, 1981	Publish a well-defined inspection procedure and checklist on department's web site	State Pollution Control Board
	b		Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment and **publish the list of establishments to be inspected in the subsequent inspection cycle available online in public domain**	State Pollution Control Board
	c		Mandate online submission of inspection report within 48 hours to the Department	State Pollution Control Board
	d		Allow users to login to the portal and view and download submitted inspection reports on their businesses	State Pollution Control Board
	e		Design and implement a system for computerized allocation of inspectors	State Pollution Control

S.No.	Area number	Area	Recommendation	Department
				Board
	f		Mandate that the same inspector will not inspect the same establishment twice consecutively	State Pollution Control Board
85.	a	Compliance Inspection under the Motor Transport Worker Act, 1961	Publish a well-defined inspection procedure and checklist on department's web site	Department of Labour
	b		Design and implement a system for identifying establishments that need to be inspected based on computerized risk assessment	Department of Labour
	c		Mandate online submission of inspection report within 48 hours to the Department	Department of Labour
	d		Allow users to login to the portal and view and download submitted inspection reports on their businesses	Department of Labour
	e		Design and implement a system for computerized allocation of inspectors	Department of Labour
	f		Mandate that the same inspector will not inspect the same establishment twice consecutively	Department of Labour
5. Single window System				
86.		Single Window	Establish a dedicated agency, as the sole point of contact for setting up a business in State	Single Window Body
87.			Ensure that the single window agency has been set up through a legislation	Single Window Body
88.			Define clear timelines mandated through legislation for issuing all approvals being provided by single window system	Single Window Body
89.			Define clear timelines mandated through legislation for issuing intent letter, granting sanction and disbursal of applicable incentives as per the industrial/sectoral policy in the State	Single Window Body
90.		Online Single Window System	Design and implement an online single window system with functionality for online application, payment and approvals	Single Window Body
91.			**Implement a standardized online Common Application Form (CAF) combining applications of all services wherein common information**	Single Window Body

S.No.	Area number	Area	Recommendation	Department
			such as applicant's name, project details, address etc. and common documents are required to be provided only once through single window system	
92.			**Mandate that all applications for Starting a Business are submitted online through single window system and eliminate the physical process of application and payments in entirety**	**Single Window Body/ All department**
93.			Ensure 'Registration under The Building and Other Construction Workers (Regulation of Employment and Conditions of Service) Act, 1996' is provided as a service through the online single window system in a manner that allows online application, payments, tracking of status, approvals and issuance of the certificate(s)	Single Window Body
94.			Ensure 'Registration certificate of Establishment Inter State Migrant Workmen(RE&CS)Act,1979 (License of Contractor Establishment)' is provided as a service through the online single window system in a manner that allows online application, payments, tracking of status, approvals and issuance of the certificate(s)	Single Window Body
95.			Ensure 'Boiler Erection Certificate' is provided as a service through the online single window system in a manner that allows online application, payments, tracking of status, approvals and issuance of the certificate(s)	Single Window Body
96.			Ensure 'Registration under Motor Transport Worker Act, 1961' is provided as a service through the online single window system in a manner that allows online application, payments, tracking of status, approvals and issuance of the certificate(s)	Single Window Body
97.			Ensure 'Registration under weights and measures, 1998' is provided as a service through the online single window system in a manner that allows online application, payments, tracking of status, approvals and issuance of the certificate(s)	Single Window Body
98.			Ensure 'Consent to establish (under Water Act & Air Act)' is provided as a service through the online single window system in a manner that allows online application, payments, tracking of status, approvals and issuance of the certificate(s)	Single Window Body

S.No.	Area number	Area	Recommendation	Department
99.			Ensure 'Consent to operate (under Water Act & Air Act)' is provided as a service through the online single window system in a manner that allows online application, payments, tracking of status, approvals and issuance of the certificate(s)	Single Window Body
100.			Ensure 'Authorization under Hazardous Waste Rules' is provided as a service through the online single window system in a manner that allows online application, payments, tracking of status, approvals and issuance of the certificate(s)	Single Window Body
101.			Ensure that incentives under Industrial Policy is provided as a service through the online single window system in a manner that allows online application, payments, tracking of status and approvals	Single Window Body
102.			Ensure 'Registration under Shops and Establishments Act' is provided as a service through the online single window system in a manner that allows online application, payments, tracking of status, approvals and issuance of the certificate(s)	Single Window Body
103.			Ensure 'Permission for engaging contractor for labour' is provided as a service through the online single window system in a manner that allows online application, payments, tracking of status, approvals and issuance of the certificate(s)	Single Window Body
104.			Ensure 'Factories license' is provided as a service through the online single window system in a manner that allows online application, payments, tracking of status, approvals and issuance of the certificate(s)	Single Window Body
105.			Ensure 'Factory building plan approval' (under the Factories Act, 1948) is provided as a service through the online single window system in a manner that allows online application, payments, tracking of status, approvals and issuance of the certificate(s)	Single Window Body
106.			Ensure 'Registration under Boiler Act' is provided as a service through the online single window system in a manner that allows online application, payments, tracking of status, approvals and issuance of the certificate(s)	Single Window Body

S.No.	Area number	Area	Recommendation	Department
107.			Ensure ‘Change of land use’ is provided as a service through the online single window system in a manner that allows online application, payments, tracking of status, approvals and issuance of the certificate(s)	Single Window Body
108.			Ensure ‘Approval of building plans’ is provided as a service through the online single window system in a manner that allows online application, payments, tracking of status, approvals and issuance of the certificate(s)	Single Window Body
109.			Ensure ‘NOC from Fire Department’ is provided as a service through the online single window system in a manner that allows online application, payments, tracking of status, approvals and issuance of the certificate(s)	Single Window Body
110.			Ensure renewal of 'Consent to operate (under Water Act & Air Act)’ is provided as a service through the online single window system in a manner that allows online filing, payments, tracking of status, approvals and issuance of the certificate(s)	Single Window Body
111.			Ensure renewal under ‘Shops and Establishments Act’ is provided as a service through the online single window system in a manner that allows online filing, payments, tracking of status, approvals and issuance of the certificate(s)	Single Window Body
112.			Ensure renewal under 'Factories license’ is provided as a service through the online single window system in a manner that allows online filing, payments, tracking of status, approvals and issuance of the certificate(s)	Single Window Body
113.			Ensure renewal under ‘Registration under Boiler Act’ is provided as a service through the online single window system in a manner that allows online filing, payments, tracking of status, approvals and issuance of the certificate(s)	Single Window Body
114.			Ensure 'electricity connection' is provided as a service through the online single window system in a manner that allows online filing, payments, tracking of status, approvals	Single Window Body

S.No.	Area number	Area	Recommendation	Department
115.			Ensure 'water connection' provided as a service through the online single window system in a manner that allows online filing, payments, tracking of status, approvals	Single Window Body
116.			Publish information on the procedure, timelines and a comprehensive list of all documents that are required to be submitted for applying for various incentives in the state	Single Window Body
117.			Ensure that incentives of all applicable industrial/sectoral policies are applied through a common form	Single Window Body
118.			Mandate that all queries/clarifications related to investor's application are sought once and within 7 days of receiving the application	Single Window Body
119.			Ensure that the Single Window System sends out SMS/e-mail notification to the applicant as and when the application is submitted and/or query on application is raised, which requires investor's attention and application is approved	Single Window Body
120.			Ensure that incentives of all applicable industrial/sectoral policies are applied through a common form	Single Window Body
121.			Ensure that incentives under Industrial/Sectoral Policy are provided as a service through the online single window system from intent letter to sanction and disbursement in a manner that allows online application and tracking of status and approvals	Single Window Body
6. **Land availability and allotment**				
122.		Availability of land	Ensure information on land banks for industrial use are made publicly available online **at one place**	All IDCs and equivalent
123.			**Earmark land parcels in industrial areas/estates where industry can be set up based on single registration without the need of separate approvals like change of land use, permission from PCB, permissions/approvals from municipal bodies**	All IDCs and equivalent
124.			Design and implement a GIS system, **covering all industrial land of States to** provide details about the land earmarked for industrial use	All IDCs and equivalent

S.No.	Area number	Area	Recommendation	Department
125.			Ensure that the GIS system provides details about available infrastructure such as road, water, **electrical substation and poles, proximity to National/State highways, Railway lines etc. for all industrial land banks of State**	All IDCs and equivalent
126.		Land Allotment	Define objective criteria, **applicable for all industrial land,** for evaluating an application **of** land allotment **for industrial use**	All IDCs and equivalent
127.			Publish information on the procedure **with** a comprehensive list of all documents that need**s** to be **submitted for land allotment** on the web site	All IDCs and equivalent
128.			Define clear timelines mandated through legislation for **land allotment**	All IDCs and equivalent
129.			Design and implement a **land allotment** system that allows online application and payment without the need for a physical touch point for document submission and verification	All IDCs and equivalent
130.			**Mandate that all applications for land allotment are submitted online and eliminate the physical process of application submission, processing and payments in entirety**	All IDCs and equivalent
131.			Ensure that the system allows users to download the final signed **land allotment certificate** from the online portal	All IDCs and equivalent
132.			Allow third parties to easily verify **land allotment** certificates in the public domain **of at least past two years**	All IDCs and equivalent
133.			Define clear timelines for processing of application for conversion of land/ change in land use (from the date of application) for land outside of industrial parks/IDCs	Revenue/T&CP and equivalent
7. **Construction Permit Enablers**				
134.		Construction Permit Enablers	Enact a comprehensive uniform building code**/building by-law** applicable to the entire State	All ULBs/IDCs/Development Authorities/T&CP
135.			Ensure that the uniform building code/building by-law include provisions for risk-based classification of buildings	All ULBs/IDCs/Development Authorities/T&CP

S.No.	Area number	Area	Recommendation	Department
136.			Ensure that the uniform building code/building by-law includes accreditation programs and clear responsibilities for professionals including architects and engineers engaged in the construction process	All ULBs/IDCs/Development Authorities/T&CP
137.			Define mandatory qualifications for architects, structural engineers and contractors in **the uniform building by-law applicable in State**	All ULBs/IDCs/Development Authorities/T&CP
138.			Develop legally valid master plans/zonal plans/land use plans for **all urban areas** and make it publically available online	All ULBs/IDCs/Development Authorities/T&CP
139.			**Introduce provisions in the building regulations to ensure that parties (architect, engineer, construction company etc.) involved in the construction process are held legally liable for defects such as structural flaws or problems in the building once it is in use**	All ULBs/IDCs/Development Authorities/T&CP
140.			Establish a dedicated conflict resolution mechanism for land and construction permits	All ULBs/IDCs/Development Authorities/T&CP
141.			Conduct a survey of **all** industrial areas **of State** and create a list of plots with trees and publish **a comprehensive** information on **type of trees** online	Forest Department/IDCs
142.			Publish detailed information on **applicable** replanting requirements for plots with varying tree populations online	Forest Department/IDCs
143.			Allow authorized architects to issue the completion certificate at all **urban areas** and IDCs, instead of requiring a separate completion certificate to be issued	All ULBs/IDCs/Development Authorities/T&CP
144.			Implement a system to allow approval based on third party certification (during construction and/or completion stage, as applicable) of structural design and architectural drawings by authorized structural engineers and architects respectively across **all urban areas** and IDCs	All ULBs/IDCs/Development Authorities/T&CP
145.			Combine all affidavits & undertakings required to be submitted for obtaining the building plan approval **into one affidavit/undertaking**	All ULBs/IDCs/Development

S.No.	Area number	Area	Recommendation	Department
				Authorities/T&CP
146.			**Mandate that all applications for seeking construction permits are submitted online and eliminate the physical process of application submission, processing and payments in entirety**	All ULBs/IDCs/Development Authorities/T&CP
147.		Building Plan Approval	Publish information on the procedure and a comprehensive list of all documents including **pre-construction** and **post-construction No Objection Certificates (NOCs), registrations and other mandatory State approvals (prior to plinth and pre - occupancy) on the web site**	All ULBs/IDCs/Development Authorities/T&CP
148.			Define clear timelines mandated through legislation **to grant construction permits including all required approvals; pre-construction, during construction and post construction**	All ULBs/IDCs/Development Authorities/T&CP
149.			Mandate that a single, joint site inspection will be carried out by all concerned authorities **such as Fire, Sewerage, Electricity, Labour (such as Factory license), Water Department and internal departments responsible for granting construction permits in urban areas and IDCs**	All ULBs/IDCs/Development Authorities/T&CP
150.			**Design and develop an online single window system for granting construction permits with following functionalities:** **i. A common integrated application for all internal and external agencies required to provide applicable NOCs/Approvals such as Fire Services, Water body, Discoms, AAI, NMA, Forest, labour, Factory Directorate etc.** **ii. Provision for making online application with integrated payment without the need for a physical touch point for document submission and verification** iii. The system should allow **auto scrutiny of building plans from compliance perspective according to the uniform building codes/building by-law using Auto DCR (or similar)** software	All ULBs/IDCs/Development Authorities/T&CP

S.No.	Area number	Area	Recommendation	Department
			iv. Ensure that the system issues digitally signed approved building plan within 15 days from the date of application **v. Provision for e-intimation to respective authorities of plinth level completion** **vi. Provision for issuing certificate of inspections online** **vii. Provision for online common completion request form cum Occupancy Certificate Application with online payment** **viii. Provision for providing digitally signed occupancy cum completion certificate to the applicant online**	
151.			Define clear timelines mandated through legislation for **sanctioning of building permits in 15 days**	All ULBs/IDCs/Development Authorities/T&CP
152.			**Stipulate that construction permits, including sanctioning of building permits, inspections during construction stage and final completion cum occupancy certificate are provided within 30 days**	All ULBs/IDCs/Development Authorities/T&CP
153.			Allow third parties to easily verify approval certificates **of at least past two years in the public domain**	All ULBs/IDCs/Development Authorities /T&CP
154.	a	NOC for tree felling and tree transit from Tree Authority/ Appropriate Authority (prior to commencement of construction activities)	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Tree Authority/ Forest/Revenue
	b		Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Tree Authority/ Forest/Revenue
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Tree Authority/ Forest/Revenue
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal	Tree Authority/

S.No.	Area number	Area	Recommendation	Department
				Forest/Revenue
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years in the public domain**	Tree Authority/ Forest/Revenue
155.	a	Tree Transit permission	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Tree Authority/ Forest
	b		Define clear timelines mandated through legislation for approval of complete application	Tree Authority/ Forest
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Tree Authority/ Forest
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Tree Authority/ Forest
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Tree Authority/ Forest
156.	a	NOC for Fire Department (prior to commencement of construction activities)	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Fire
	b		Define clear timelines mandated through legislation for approval of application	Fire
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Fire
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal	Fire
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years in the public domain**	Fire
8. **Environmental Registration Enablers**				
157.		Environmental Registration Enablers	Enact a list of **white category** industries, which are exempted from taking clearances from State pollution control board	State Pollution Control Board

S.No.	Area number	Area	Recommendation	Department
158.			Allow for auto-renewal of Consent to Establish (under Water Act, 1974 and Air Act, 1981) based on self-certification/third party certification **and ensure that majority of establishments use this provision**	State Pollution Control Board
159.			Allow for auto-renewal of Consent to Operate (under Water Act, 1974 and Air Act, 1981) based on self-certification/third party certification **and ensure that majority of establishments use this provision**	State Pollution Control Board
160.			Issue Consent to Operate with a validity period of 5 years or above	State Pollution Control Board
161.			Issue Consent to Establish with a validity period of 5 years or above	State Pollution Control Board
162.			**Mandate that applications under all Environment/Pollution Acts related to registrations and renewals are submitted online and eliminate the physical process of application submission, processing and payments in entirety**	State Pollution Control Board
163.	a	Consent to Establish under Water (Prevention and Control of Pollution) Act, 1974	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	State Pollution Control Board
	b		Define clear timelines mandated through legislation for approval of complete application	State Pollution Control Board
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	State Pollution Control Board
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	State Pollution Control Board
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	State Pollution Control

S.No.	Area number	Area	Recommendation	Department
				Board
164.	a	Consent to Establish under Air (Prevention and Control of Pollution) Act, 1981	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	State Pollution Control Board
	b		Define clear timelines mandated through legislation for approval of complete application	State Pollution Control Board
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	State Pollution Control Board
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	State Pollution Control Board
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	State Pollution Control Board
165.	a	Authorization under Hazardous Waste (Management and Handling) Rules, 1989	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	State Pollution Control Board
	b		Define clear timelines mandated through legislation for approval of complete application	State Pollution Control Board
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	State Pollution Control Board
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	State Pollution Control Board
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	State Pollution Control

S.No.	Area number	Area	Recommendation	Department
				Board
166.	a	Consent to Operate under Water (Prevention and Control of Pollution) Act, 1974	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	State Pollution Control Board
	b		Define clear timelines mandated through legislation for approval of complete application	State Pollution Control Board
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	State Pollution Control Board
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	State Pollution Control Board
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	State Pollution Control Board
167.	a	Consent to Operate under Air (Prevention and Control of Pollution) Act, 1981	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	State Pollution Control Board
	b		Define clear timelines mandated through legislation for approval of complete application	State Pollution Control Board
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	State Pollution Control Board
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	State Pollution Control Board
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	State Pollution Control

S.No.	Area number	Area	Recommendation	Department
				Board
168.	a	Authorization under Bio Medical Waste (Management & Handling) Rules, 1998	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	State Pollution Control Board
	b		Define clear timelines mandated through legislation for approval of complete application	State Pollution Control Board
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	State Pollution Control Board
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	State Pollution Control Board
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	State Pollution Control Board
169.	a	Renewal of Authorization under Bio Medical Waste (Management & Handling) Rules, 1998	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	State Pollution Control Board
	b		Define clear timelines mandated through legislation for approval of complete application	State Pollution Control Board
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	State Pollution Control Board
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	State Pollution Control Board
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	State Pollution Control

S.No.	Area number	Area	Recommendation	Department
				Board
			9. **Obtaining utility permits**	
170.		Obtaining Electricity Connection	Ensure that DisComs uses automated tools to monitor outages in all Industrial areas of State	All Discoms
171.			Ensure that DisComs uses automated tools for service restoration in all Industrial areas of State	All Discoms
172.			Ensure that the regulator publishes data **quarterly** regarding total duration and frequency of outages online in public domain1	All Discoms
173.			**Ensure that total outage cap is fixed by regulator for a quarter/year and the Discoms compensates customers for outages that go over the fixed cap automatically**	All Discoms
174.			Ensure that information on effective tariffs are available online, and that customers are notified of a change in tariff ahead of the billing cycle	All Discoms
175.			Reduce the number of documents required for obtaining the electricity connection to only two, namely proof of ownership/occupancy and authorization document (in case of firm/company)	All Discoms
176.			Allow third party inspection of internal installations **and ensure that majority of users use it**	All Discoms
177.			Ensure that users are provided a fixed cost estimate based on the load (KVA/KW) required for obtaining electricity connection in all industrial areas of State	All Discoms
178.			Implement a system that allows submission of online application, online payment and tracking of status without the need for a physical touch point for document submission **for new electricity connection**	All Discoms
179.			**Mandate that all applications for getting new electricity connection are submitted online and eliminate the physical process of application submission, processing and payments in entirety**	All Discoms

S.No.	Area number	Area	Recommendation	Department
180.			**Ensure that the demand note is generated through the online system**	All Discoms
181.			**Stipulate that charged electrical connections (up to 150 KVA) is provided within Seven days (where no 'Right of Way' (RoW) is required) and in Fifteen days where RoW is required from concerned agencies**	All Discoms
182.			**Design and develop an online system for granting road cutting permissions in a manner that it allows online application, payment, document submission and approvals.**	PWD
183.			**Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application for granting 'Right of Way' (RoW) permission**	PWD
184.			Allow third parties to easily verify **authenticity of electricity connections and respective premise/entity/individual** through online system in the public domain	All Discoms
185.	a	Certification of Electrical Installation by Chief Electrical Inspector	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Electrical Inspectorate
	b		Define clear timelines mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for approval of complete application	Electrical Inspectorate
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Electrical Inspectorate
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Electrical Inspectorate

S.No.	Area number	Area	Recommendation	Department
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Electrical Inspectorate
186.		Obtaining water connection	Publish information on the procedure and a comprehensive list of all documents required by all agencies responsible for providing water connection in urban and industrial areas of State on the web site	Water Department/All concerned agencies
187.			Define clear timelines mandated through legislation for obtaining water connection by all concerned agencies	Water Department/All concerned agencies
188.			Design and implement an integrated system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification from all concerned agencies	Water Department/All concerned agencies
10. **Paying Taxes**				
189.		Tax enablers	**Mandate that registrations, filing returns and payment under VAT, CST, Profession Tax, Luxury Tax, Entry Tax and Entertainment Tax and eliminate the physical process in entirety**	Commercial Tax
190.			Ensure that users are provided assistance for e-filing at service centers	Commercial Tax
191.			Establish a helpline providing basic services assisting users in preparing and filing returns	Commercial Tax
192.			Mandate that the VAT refund payment should directly be paid into organization's account within 60 days	Commercial Tax
193.			Implement a system for risk based audit related to tax compliance	Commercial Tax
194.			Introduce a system for advance tax ruling for State level taxes on the lines of Income Tax Act	Commercial Tax
195.			Publish forms relating to information captured at check posts been made available online	Commercial Tax

S.No.	Area number	Area	Recommendation	Department
196.			Phase out static check posts and implement random checking by mobile squads	Commercial Tax
197.		Online tax return filing	Design and implement a system for Value Added Tax (VAT) to be filed online	Commercial Tax
198.			Design and implement a system for Central Sales Tax (CST) to be filed online	Commercial Tax
199.			Design and implement a system for Professional Tax to be filed online	Commercial Tax
200.			Design and implement a system for Luxury Tax to be filed online	Commercial Tax
201.			Design and implement a system for Entry Tax to be filed online	Commercial Tax
202.			Design and implement a system for Entertainment Tax to be filed online	Commercial Tax
203.		Online tax payment	Design and implement a system for Value Added Tax (VAT) to be paid online	Commercial Tax
204.			Design and implement a system for Central Sales Tax (CST) to be paid online	Commercial Tax
205.			Design and implement a system for Professional Tax to be paid online	Commercial Tax
206.			Design and implement a system for Luxury Tax to be paid online	Commercial Tax
207.			Design and implement a system for Entry Tax to be paid online	Commercial Tax
208.			Design and implement a system for Entertainment Tax to be paid online	Commercial Tax
209.	a	Registration for Value Added Tax (VAT)	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Commercial Tax
	b		Define clear timelines mandated through legislation for approval of complete application	Commercial Tax
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical	Commercial Tax

S.No.	Area number	Area	Recommendation	Department
			touch point for document submission and verification	
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Commercial Tax
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Commercial Tax
210.	a	Registration for Central Sales Tax (CST)	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Commercial Tax
	b		Define clear timelines mandated through legislation for approval of complete application	Commercial Tax
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Commercial Tax
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Commercial Tax
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Commercial Tax
211.	a	Registration for Professional Tax	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Commercial Tax
	b		Define clear timelines mandated through legislation for approval of complete application	Commercial Tax
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Commercial Tax
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Commercial Tax
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Commercial Tax
212.	a	Registration for Entry Tax	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Commercial Tax
	b		Define clear timelines mandated through legislation for approval of complete application	Commercial Tax

S.No.	Area number	Area	Recommendation	Department
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Commercial Tax
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Commercial Tax
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Commercial Tax
213.	a	Registration for Entertainment Tax	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Commercial Tax
	b		Define clear timelines mandated through legislation for approval of complete application	Commercial Tax
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Commercial Tax
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Commercial Tax
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Commercial Tax
214.	a	Registration for Luxury Tax	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Commercial Tax
	b		Define clear timelines mandated through legislation for approval of complete application	Commercial Tax
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Commercial Tax
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Commercial Tax
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Commercial Tax
11. **Access to Information and Transparency Enablers**				
215.		1a. Access to Information	Develop and make publicly available a comprehensive checklist,	All Departments

S.No.	Area number	Area	Recommendation	Department
		and Transparency Enablers	applicable procedure and timeline of all required **pre-establishment** No Objection Certificates (NOCs), licenses, registrations and other mandatory State approvals required for setting up of a business	
216.			Develop and make publicly available a comprehensive checklist, applicable procedure and timeline of all required **pre-operation** No Objection Certificates (NOCs), licenses, registrations and other mandatory State approvals required for starting business operations	All Departments
217.			Develop an online information wizard (one portal/functionality covering all categories/types of industries/businesses) to provide accurate information regarding all approvals (No Objection Certificates (NOCs), licenses, registrations and other mandatory approvals, timelines, procedure) applicable to establishing her/his business/industrial unit **(pre-establishment)**	All Departments
218.			Develop an online information wizard (one portal/functionality covering all categories/types of industries/businesses) to provide accurate information regarding all approvals (No Objection Certificates (NOCs), licenses, registrations and other mandatory approvals, timelines, procedure) applicable to establishing her/his business/industrial unit **(pre operation)**	All Departments
219.			Establish a formal investors' facilitation center/bureau in State for investment promotion, industrial facilitation, regulatory reforms and obtaining user feedback	Investor facilitation Agency/Board
220.			Define working procedures for the investors' facilitation center/bureau such as for queries regarding the application and approval process, query recording and ticketing, service timelines for query handling, aligning relationship managers and reverting back to investors	Investor facilitation Agency/Board
221.			Implement a system whereby business entities are issued a single ID for all State taxes (VAT and CST, and PT, Entertainment Tax, Entry Tax and Luxury Tax where applicable)	Commercial Tax
222.			Mandate that the final VAT registration certification will be issued within at most one (1) working day from the date of submission of	Commercial Tax

S.No.	Area number	Area	Recommendation	Department
			online application form	
223.			Mandate that the final professional tax registration certificate (where applicable) will be issued within at most one (1) working day from the date of submission of online application form	Commercial Tax
224.			Enact a legislation (e.g. Right to Services Act) to mandate time-bound delivery of all services being provided by State Government to Industries/ Businesses	Administrative Reforms
225.			Ensure that the time-bound service delivery legislation defines punitive provisions that deter officials from not complying with the defined timelines for services being provided to Industry/ Business	Administrative Reforms
226.			**Develop an online system available in public to publish real time status of applications submitted to the departments concerned for obtaining clearances**	**Administrative Reforms**
227.			**Ensure that online system sends automated SMS/e-mail notification to respective Head of the Department with status information on the applications in which clearances are likely to breach the prescribed timelines (e.g. when 90% of prescribed time limit is passed and clearance is still not given to applicant)**	**Administrative Reforms**
228.			Ensure that the time-bound service delivery legislation defines clear procedures for applicants to submit grievances relating to non-compliance with the defined timelines	Administrative Reforms
229.			Mandate and make arrangements to publish draft business regulation online and invite public comments/ feedback on the same prior to enactment	Single Window Body
230.			Mandate and make arrangements to publish the comments/feedback received online on the draft business regulation and how they are addressed in the final regulation	Single Window Body
231.			**Develop an online database for the existing industries/industrial clusters in State and with contact details for any prospective investors/ traders to do business with them**	**Single Window Body**
12. Sector Focus				

S.No.	Area number	Area	Recommendation	Department
a) Agriculture				
232.	a	License for seed	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Fertilizer
	b		Define clear timelines mandated through legislation for approval of complete application	Department of Fertilizer
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Fertilizer
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Fertilizer
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Fertilizer
233.	a	License for Pesticide	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Fertilizer
	b		Define clear timelines mandated through legislation for approval of complete application	Department of Fertilizer
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Fertilizer
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Fertilizer
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Fertilizer
234.	a	Certificate of Registration for Selling of fertilizers	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Fertilizer
	b		Define clear timelines mandated through legislation for approval of complete application	Department of Fertilizer
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Fertilizer

S.No.	Area number	Area	Recommendation	Department
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Fertilizer
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Fertilizer
235.	a	Certificate of Registration for manufacturing of Physical / Granulated Mixture of Macro & Micro-Nutrient Fertilizers, Organic Fertilizers and Bio-Fertilizers	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Fertilizer
	b		Define clear timelines mandated through legislation for approval of complete application	Department of Fertilizer
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Fertilizer
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Fertilizer
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Fertilizer
236.	a	Renewal of Licence to manufacture/Sell/ Storage ofPesticides/insecticide/ fertilizer	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Fertilizer
	b		Define clear timelines mandated through legislation for approval of complete application	Department of Fertilizer
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Fertilizer
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Fertilizer
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Fertilizer
b) Healthcare				
237.	a	Retail / Bulk Drug License (Pharmacy)	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Health/ Drug Controller

S.No.	Area number	Area	Recommendation	Department
	b		Define clear timelines mandated through legislation for approval of complete application	Department of Health/ Drug Controller
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Health/ Drug Controller
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Health/ Drug Controller
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Health/ Drug Controller
238.	a	Manufacturing licence for ASU (Ayurvedic Siddha Unani) drugs	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Health/ Drug Controller
	b		Define clear timelines mandated through legislation for approval of complete application	Department of Health/ Drug Controller
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Health/ Drug Controller
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Health/ Drug Controller
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Health/ Drug Controller
239.	a	Registration of Clinical Establishment under the Clinical Establishment Act/	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Health/ Drug Controller

S.No.	Area number	Area	Recommendation	Department
	b	Respective State Acts such as Nursing Home Act	Define clear timelines mandated through legislation for approval of complete application	Department of Health/ Drug Controller
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Health/ Drug Controller
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Health/ Drug Controller
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Health/ Drug Controller
240.	a	License for the operation of a Blood Bank under Drugs and Cosmetics Act, 1940	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Health/ Drug Controller
	b		Define clear timelines mandated through legislation for approval of complete application	Department of Health/ Drug Controller
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Health/ Drug Controller
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Health/ Drug Controller
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Health/ Drug Controller
241.	a	Certificate of Registration under The Transplantation Of Human Organs Act,	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Health/ Drug Controller

S.No.	Area number	Area	Recommendation	Department
	b	1994	Define clear timelines mandated through legislation for approval of complete application	Department of Health/ Drug Controller
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Health/ Drug Controller
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Health/ Drug Controller
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Health/ Drug Controller
242.	a	Registration under Pre-natal Diagnostic Techniques (Regulation and Prevention of misuse) Act, 19	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Health/ Drug Controller
	b		Define clear timelines mandated through legislation for approval of complete application	Department of Health/ Drug Controller
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Health/ Drug Controller
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Health/ Drug Controller
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Health/ Drug Controller
243.	a	License for acquiring spirit / alcohol for hospital use	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Health/ Drug Controller

S.No.	Area number	Area	Recommendation	Department
	b		Define clear timelines mandated through legislation for approval of complete application	Department of Health/ Drug Controller
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Health/ Drug Controller
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Health/ Drug Controller
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Health/ Drug Controller
244.	a	Registration for opening a drug store in the hospital (both outdoor and indoor pharmacy. Drugs and cosmetics Act, 1940. Pharmacy Act, 1948.	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Health/ Drug Controller
	b		Define clear timelines mandated through legislation for approval of complete application	Department of Health/ Drug Controller
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Health/ Drug Controller
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Health/ Drug Controller
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Health/ Drug Controller
245.	a	Registration with a third party for bio medical waste management	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Health/ Drug Controller

S.No.	Area number	Area	Recommendation	Department
	b		Define clear timelines mandated through legislation for approval of complete application	Department of Health/ Drug Controller
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Health/ Drug Controller
	d		Publish a list of approved third parties for registration online	Department of Health/ Drug Controller
	e		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Health/ Drug Controller
	f		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Health/ Drug Controller
246.	a	Registration for opening and running a blood bank (Local FDA authority)	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Health/ Drug Controller
	b		Define clear timelines mandated through legislation for approval of complete application	Department of Health/ Drug Controller
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Health/ Drug Controller
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Health/ Drug Controller
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Health/ Drug Controller

S.No.	Area number	Area	Recommendation	Department
247.	a	Narcotics and Psychotropic substances license and Act (Local FDA authority)	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Health/ Drug Controller
	b		Define clear timelines mandated through legislation for approval of complete application	Department of Health/ Drug Controller
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Health/ Drug Controller
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Health/ Drug Controller
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Health/ Drug Controller
248.	a	Drug license for setting up a pharmacy in State (By State Drugs Standard Control Organization)	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Health/ Drug Controller
	b		Define clear timelines mandated through legislation for approval of complete application	Department of Health/ Drug Controller
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Health/ Drug Controller
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Health/ Drug Controller
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Health/ Drug Controller

S.No.	Area number	Area	Recommendation	Department
249.	a	Wholesale drug license	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Health/ Drug Controller
	b		Define clear timelines mandated through legislation for approval of complete application	Department of Health/ Drug Controller
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Health/ Drug Controller
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Health/ Drug Controller
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Health/ Drug Controller
250.	a	Granting of Drug Manufacturing License	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Health/ Drug Controller
	b		Define clear timelines mandated through legislation for approval of complete application	Department of Health/ Drug Controller
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Health/ Drug Controller
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Health/ Drug Controller
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Health/ Drug Controller

S.No.	Area number	Area	Recommendation	Department
251.	a	Renewal of Drug Manufacturing License	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Health/ Drug Controller
	b		Define clear timelines mandated through legislation for approval of complete application	Department of Health/ Drug Controller
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Health/ Drug Controller
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Health/ Drug Controller
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Health/ Drug Controller
252.	a	Renewal of Retail / Bulk Drug License (Pharmacy)	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Health/ Drug Controller
	b		Define clear timelines mandated through legislation for approval of complete application	Department of Health/ Drug Controller
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Health/ Drug Controller
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Health/ Drug Controller
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Health/ Drug Controller

S.No.	Area number	Area	Recommendation	Department
253.	a	Renewal of Manufacturing licence for ASU (Ayurvedic Siddha Unani) drugs	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Health/ Drug Controller
	b		Define clear timelines mandated through legislation for approval of complete application	Department of Health/ Drug Controller
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Health/ Drug Controller
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Health/ Drug Controller
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Health/ Drug Controller
254.	a	Renewal of License for the operation of a Blood Bank under Drugs and Cosmetics Act, 1940	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Department of Health/ Drug Controller
	b		Define clear timelines mandated through legislation for approval of complete application	Department of Health/ Drug Controller
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Department of Health/ Drug Controller
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Department of Health/ Drug Controller
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Department of Health/ Drug Controller
c) Renewable Energy				

S.No.	Area number	Area	Recommendation	Department
255.	a	Registration to setup Solar Power Project	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Drug Controller
	b		Define clear timelines mandated through legislation for approval of complete application	Drug Controller
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Drug Controller
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Drug Controller
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Drug Controller
256.	a	Accreditation/Registration of Renewable Energy Power Plant by State Agency as per Central Electricity RegulatoryCommission (Terms and Conditions for recognition and issuance ofRenewable Energy Certificate for Renewable Energy Generation)Regulations, 2010	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Drug Controller
	b		Define clear timelines mandated through legislation for approval of complete application	Drug Controller
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Drug Controller
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Drug Controller
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Drug Controller
257.	a	Issue of Renewable Energy Certificates (REC)	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Drug Controller
	b		Define clear timelines mandated through legislation for approval of complete application	Drug Controller
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Drug Controller

S.No.	Area number	Area	Recommendation	Department
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Drug Controller
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Drug Controller
258.	a	No Objection Certificate for setting up of Wind Power Projects	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Drug Controller
	b		Define clear timelines mandated through legislation for approval of complete application	Drug Controller
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Drug Controller
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Drug Controller
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Drug Controller
d) Hospitality Industry				
259.	a	Hotel/Restaurant License	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Municipal Corporation
	b		Define clear timelines mandated through legislation for approval of complete application	Municipal Corporation
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Municipal Corporation
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Municipal Corporation
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Municipal Corporation
260.	a	Trade License	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Municipal Corporation
	b		Define clear timelines mandated through legislation for approval of complete application	Municipal Corporation

S.No.	Area number	Area	Recommendation	Department
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Municipal Corporation
	d		**Reduce the number of documents required for obtaining trade license to only three: ID Proof, Lease Deed/Legal Occupancy, PAN/VAN/TIN if available**	Municipal Corporation
	e		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Municipal Corporation
	f		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Municipal Corporation
261.	a	Renewal of Hotel/Restaurant License	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Municipal Corporation
	b		Define clear timelines mandated through legislation for approval of complete application	Municipal Corporation
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Municipal Corporation
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Municipal Corporation
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Municipal Corporation
262.	a	License for Food manufacture, store and sale in the Municipal Corporation/Council/Board area	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Food Department
	b		Define clear timelines mandated through legislation for approval of complete application	Food Department
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Food Department
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Food Department
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Food Department

S.No.	Area number	Area	Recommendation	Department
263.	a	Renewal of License for Food manufacture, store and sale in the Municipal Corporation/Council/Board area	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Food Department
	b		Define clear timelines mandated through legislation for approval of complete application	Food Department
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Food Department
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Food Department
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Food Department
264.	a	Registration under weights and meaures	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Weights and Measures
	b		Define clear timelines mandated through legislation for approval of complete application	Weights and Measures
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Weights and Measures
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Weights and Measures
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Weights and Measures
265.	a	Renewal of Registration under weights and measures	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Weights and Measures
	b		Define clear timelines mandated through legislation for approval of complete application	Weights and Measures
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Weights and Measures
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Weights and Measures

S.No.	Area number	Area	Recommendation	Department
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Weights and Measures
			e) Mining	
266.	a	Mining - Reconnaissance Permit (RP)	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Mines and Geology
	b		Define clear timelines mandated through legislation for approval of complete application	Mines and Geology
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Mines and Geology
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Mines and Geology
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Mines and Geology
267.	a	Mining Granite Quarry License	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Mines and Geology
	b		Define clear timelines mandated through legislation for approval of complete application	Mines and Geology
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Mines and Geology
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Mines and Geology
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Mines and Geology
268.	a	Mining Lease (ML)	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Mines and Geology
	b		Define clear timelines mandated through legislation for approval of complete application	Mines and Geology
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical	Mines and Geology

S.No.	Area number	Area	Recommendation	Department
			touch point for document submission and verification	
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Mines and Geology
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Mines and Geology
269.	a	Mining Mineral Dealer License	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Mines and Geology
	b		Define clear timelines mandated through legislation for approval of complete application	Mines and Geology
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Mines and Geology
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Mines and Geology
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Mines and Geology
270.	a	Prospecting License (PL)	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Mines and Geology
	b		Define clear timelines mandated through legislation for approval of complete application	Mines and Geology
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Mines and Geology
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Mines and Geology
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Mines and Geology
271.	a	Quarry License (QL)	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Mines and Geology
	b		Define clear timelines mandated through legislation for approval of complete application	Mines and Geology

S.No.	Area number	Area	Recommendation	Department
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Mines and Geology
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Mines and Geology
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Mines and Geology
272.	a	Renewal of Mining - Reconnaissance Permit (RP)	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Mines and Geology
	b		Define clear timelines mandated through legislation for approval of complete application	Mines and Geology
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Mines and Geology
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Mines and Geology
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Mines and Geology
273.	a	Renewal of Mining Granite Quarry License	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Mines and Geology
	b		Define clear timelines mandated through legislation for approval of complete application	Mines and Geology
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Mines and Geology
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Mines and Geology
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Mines and Geology
274.	a	Renewal of Mining Lease (ML)	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Mines and Geology

S.No.	Area number	Area	Recommendation	Department
	b		Define clear timelines mandated through legislation for approval of complete application	Mines and Geology
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Mines and Geology
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Mines and Geology
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Mines and Geology
275.	a	Renewal of Mining Mineral Dealer License	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Mines and Geology
	b		Define clear timelines mandated through legislation for approval of complete application	Mines and Geology
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Mines and Geology
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Mines and Geology
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Mines and Geology
276.	a	Renewal of Prospecting License (PL)	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Mines and Geology
	b		Define clear timelines mandated through legislation for approval of complete application	Mines and Geology
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Mines and Geology
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Mines and Geology
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Mines and Geology

S.No.	Area number	Area	Recommendation	Department
277.	a	Renewal of Quarry License (QL)	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Mines and Geology
	b		Define clear timelines mandated through legislation for approval of complete application	Mines and Geology
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Mines and Geology
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal	Mines and Geology
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Mines and Geology
f) Miscellaneous				
278.	a	Registration of Partnership firms	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Registrar of companies
	b		Define clear timelines mandated through legislation for approval of complete application	Registrar of companies
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Registrar of companies
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Registrar of companies
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Registrar of companies
279.	a	Registration of Societies	Publish information on the procedure and a comprehensive list of all documents that need to be provided on the web site	Registrar of companies
	b		Define clear timelines mandated through legislation for approval of complete application	Registrar of companies
	c		Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification	Registrar of companies

S.No.	Area number	Area	Recommendation	Department
	d		Ensure that the system allows users to download the final signed approval certificate from the online portal.	Registrar of companies
	e		Allow third parties to easily verify approval certificates in the public domain **of at least past two years**	Registrar of companies